

CUSTOMER DETAILS

Full Name: _____

Contact Phone: _____

Contact Email: _____

RENTAL DETAILS

Start Date: _____

End Date: _____

Bill to *[please select]*: Customer Scheme

SCHEME/FUNDER DETAILS

Plan Name: *[eg. NDIS]* _____

Participant Number: _____

Contact Name: _____

Contact Phone: _____

Contact Email: _____

PAYMENT DETAILS

Payment Type *[please select]*: Credit Eftpos Account *(Credit card details must be entered via Payway)*

Billing Period: Monthly Weekly *(Note: Weekly billing incurs a once-off \$50 admin fee)*

NOTES

CAREGIVER DETAILS

Full Name: _____

Relationship to Customer: _____

Contact Phone: _____

Contact Email: _____

DELIVERY ADDRESS

Street / Unit: _____

Suburb/City: _____

State: _____ Postcode: _____

Delivery attn to: _____

Plan Manager

PLAN MANAGER DETAILS

Plan Name: _____

Client Reference Number: _____

Contact Name: _____

Contact Phone: _____

Contact Email: _____

EQUIPMENT DETAILS	Hire Number	Weekly Rate	Monthly Rate
(A) Total Recurring Cost		\$	\$
(B) Weekly Billing Admin Fee (if applicable) (Incl GST) – Once-off		\$	—
(C) Delivery & Setup Fee (Incl GST) – Once-off		\$	\$
Total Initial Payment (A + B + C) (incl GST)		\$	\$

TERMS AND CONDITIONS Equipment Rental Agreements are subject to the terms and conditions overleaf.

SIGNATURES:

I have read and understood the Rental Terms & Conditions and by signing here agree to be bound by them in respect of this Equipment Rental Agreement.

Name or on behalf of the Customer

Signature

Date

RENTAL TERMS & CONDITIONS

Rental means an agreement to supply Equipment in return for ongoing periodic payments from the Customer. Title in the Equipment does not pass to the Customer.

Rental terms apply in conjunction with Aidacare's standard Terms & Conditions available at: : aidacare.com.au/about-aidacare/terms--conditions/

In the event of any conflict between definitions and terms in the Standard Terms & Conditions and the Rental Terms, the Standard Terms and Conditions prevail.

1. **Length of Rental:** The rental period commences on the date Equipment is delivered and ends on the sooner of when Aidacare is notified of completion or on return of the equipment to Aidacare.
2. **Extension of Rental:** A rental period may be extended. Any such extension will be on the same terms as set out in this Contract. Aidacare reserves the right not to extend a rental period.
3. **Repairs:** All rental Equipment repairs are to be undertaken by Aidacare staff only.
4. **Care & Responsibility:** The Customer shall take proper care of the Equipment.
5. **Title:** Title in Equipment rented from Aidacare remains at all times with Aidacare. The Customer must not sell, transfer, assign, mortgage, pledge, sub-let, lend or otherwise deal with the Equipment without the prior written consent of Aidacare.
 - a) Risk passes to the Customer on delivery of the Equipment.
 - b) In the event that the Customer chooses to use their own carrier, Aidacare will only be responsible for loading of the Equipment to the carrier. Delivery of Equipment to the Customer's carrier shall constitute delivery; thereafter all risk of loss or damage shall be the responsibility of the Customer.
6. **Inspection of Equipment on Return:**
 - a) Rented Equipment is supplied free of defect and in good condition.
 - b) Rented Equipment will be inspected upon its return.
 - c) The Customer is responsible for the cost of rectifying any damage to rented Equipment that falls outside of 'normal wear and tear' in the process of use. The cost of such rectification to rented equipment will be the lesser of either the repair cost or replacement cost of such equipment, regardless of the age of the damaged equipment at the time. Aidacare retains the right to recover such costs from the Customer.
 - d) Any charges by Aidacare will be payable by the Customer on receipt of a valid tax invoice from Aidacare.
7. **Invoicing and Payment:**
 - a) All invoices must be paid in full, without set-off or deduction, into Aidacare's nominated bank account within 30 days of issue.
 - b) Rental invoices must be paid by electronic funds transfer, credit card or on approved account terms to Aidacare's nominated bank account prior to delivery of the Equipment or Services.
 - c) Subsequent invoice payments are due at the beginning of each billing period.
 - d) Failure to pay amount when due will, in addition to any other rights, entitle Aidacare to:
 - i. collect any Equipment that has not been paid for;
 - ii. suspend further deliveries of Equipment; and
 - iii. terminate the Contract in accordance with clause 17.1 of our Standard Terms & Conditions.
8. **Refunds:** Are managed in accordance with Aidacare's standard Terms & Conditions.
9. **Test & Tag of Electrical Equipment:** Rented equipment with electrical components will have the necessary test and tag certification prior to commencement of the rental. It is the Customer's responsibility to organise any necessary test and tag certification during the rental period.
10. **Lost equipment:** If the rented equipment is lost or stolen then Aidacare will charge the Customer for the replacement value of the rented item or nearest like item. Replacement value shall be reasonably determined by Aidacare.
11. **Indemnity:** The Customer shall indemnify Aidacare (not hold Aidacare liable) against any loss or damage which may arise in respect of the Equipment or its use by the Customer or any other person whilst the equipment is the responsibility of the Customer.
12. **Aidacare Warranty:** The Customer has the benefit of conditions and warranties and other rights implied by law, which cannot be excluded under law. Nothing in these terms shall be taken to limit in any way the benefit of those conditions, warranties and rights.
13. **Customer Authority:** The Customer warrants that they are authorised to make this agreement on behalf of all persons who possess, use or operate the Equipment during the period until the Equipment is returned and the Customer takes responsibility for payment.
14. **Purchase of Rented Items:** Equipment may be available for purchase. If a purchase is requested on a rented item and Aidacare approves the sale, the purchase price shall be the greater of:
 - a) The RRP less 50% of what has been paid in rental fees; or
 - b) 50% of the RRP of the item.